## Botswana Focus – Standard

8 nights / 9 days Starts Victoria Falls, Zimbabwe / Ends Maun, Botswana

## From US \$ 2690 per person



P/Bag 0178, Maun, Botswana Tel: +267 72311321 info@safarispecialists.net

# Botswana is our home Safaris are our passion

| Day | Location                                | Accommodation  | Transfers / Activities  | Meals        |
|-----|---|--|---|--------------|
| 1   | Victoria Falls,<br>Zimbabwe             | <b>Bayete Guest Lodge</b><br>Deluxe or Executive<br>Room | On arrival in Victoria Falls Airport you are met<br>and transfer to Bayete for afternoon at leisure<br>or optional activities at own account  | -            |
| 2   | Victoria Falls,<br>Zimbabwe             | Bayete Guest Lodge                                       | Optional activities at own account – can be<br>pre-booked on request  | B only       |
| 3   | Chobe River<br>area                     | Chobe Bakwena<br>Standard Room                           | After breakfast transfer across the border into<br>Botswana to Chobe Bakwena. Afternoon<br>activity (game drive or river cruise)  | B, L, D & SB |
| 4   | Chobe River<br>area                     | Chobe Bakwena  | Morning and afternoon activity from a choice<br>of: Chobe River cruise and game drives.<br>Additional activities available on request.  | B, L, D & SB |
| 5   | Okavango Delta                          | Moremi Crossing<br>En suite deluxe<br>safari tent        | Early morning activity (flight time permitting),<br>breakfast and transfer to Kasane Airport for<br>light aircraft flight to the Okavango. Settle into<br>camp, afternoon activity. | B, L, D & SB |
| 6   | Okavango Delta                          | Moremi Crossing  | Morning and afternoon activities including:<br>mokoro excursions, guided walks and motor<br>boating (water level permitting)  | B, L, D & SB |
| 7   | Moremi area,<br>Khwai<br>Community area | Sango Safari Camp<br>En suite safari tent                | Following morning activity (flight time<br>permitting) and breakfast, light aircraft flight to<br>Khwai. Afternoon activity   | B, L, D & SB |
| 8   | Moremi area,<br>Khwai<br>Community area | Sango Safari Camp  | Morning and afternoon activities including:<br>Game drives/night drives in Moremi/Khwai<br>Community area, mokoro excursions (water<br>levels permitting), walks and village visit  | B, L, D & SB |
| 9   | Safari Ends                             | Ends Maun Airport  | After breakfast and morning activity (flight<br>time permitting), transfer by light aircraft to<br>Maun Airport for onward connections  | B only       |

## Highlights

- Victoria Falls
- Chobe River Cruise and Chobe National Park Game Drives
- Mokoro excursions and guided walks in the Okavango Delta
- Motor boating in the delta
- Game drives and night drives in Moremi/Khwai Area



## Cost of the safari 2015/2016

| Season               | Cost per person sharing | Single<br>supplement* | Average nightly rate per person |
|----------------------|-------------------------|-----------------------|---------------------------------|
| 01 – 30 Nov 2015     | US \$ 3210 per person   | US \$ 650             | US \$ 402 per person per night  |
| 01-31 Dec 2015*      | US \$ 2690 per person   | US \$ 300             | US \$ 337 per person per night  |
| 01 Jan – 31 Mar 2016 | US \$ 2800 per person   | US \$ 295             | US \$ 350 per person per night  |
| 01 – 30 April 2016   | US \$ 3360 per person   | US \$ 640             | US \$ 420 per person per night  |
| 01 May – 30 Jun 2016 | US \$ 3460 per person   | US \$ 625             | US \$ 433 per person per night  |
| 01 Jul – 31 Oct 2016 | US \$ 3920 per person   | US \$ 1010            | US \$ 490 per person per night  |
| 01 – 30 Nov 2015     | US \$ 3390 per person   | US \$ 580             | US \$ 424 per person per night  |

#### Please Note:

- \* Christmas Surcharge applies to Sango Safari Camp nights at US \$ 90 per person per night for any nights between 20 December 2015 – 04 January 2016 and applies to Moremi Crossing at US \$ 35 per person per night for any nights between 23 - 31 December 2015
- Recommended upgrade December March from Moremi Crossing to Gunns Camp or Pom Pom Camp on green season special. Contact us for rates.
- Please note that where a booking crosses over 2 different rate periods e.g. Oct & Nov, neither rate is applicable – please request a special quote
- The above rate is subject to change due to major currency fluctuations, fuel surcharges and increases in National park fees NATIONAL PARK FEES ARE EXPECTED TO INCREASE
- Subject to availability at the time of booking
- Single supplement is for accommodation only, applicable when travelling with more than 2 guests and excludes a flying surcharge for guests travelling solo rate available on request

#### Botswana Park Fees and Departure Taxes – Increase

Please be aware that the Botswana Park Fees and Airport Departure taxes may increase in 2016/2017. Regrettably such increases are beyond our control and are excluded from any bookings, provisional or confirmed. We will inform you should any increase be advised.



#### Travel for Impact – Responsible Travel

By booking this itinerary, you donate USD\$2 for every night of travel per person on the booking. Your donation goes to **Travel for Impact (TFI)** and ensures that your safari has a meaningful impact on the people who live locally. For more information on giving back to your chosen destination of travel, visit www.travelforimpact.com

#### Safari Specialists - Botswana Focus - Standard - 8 nights

| Inclusions  | Exclusions  |  |
|---|---|--|
| 2 nights <b>Bayete Guest Lodge</b> , Victoria Falls     /Zimbabwe includes bed and breakfast only   | <ul> <li>Increases in National Park Fees for<br/>2015/2016 – package calculated on P70</li> </ul>   |  |
| <ul> <li>2 nights Chobe Bakwena Lodge, Chobe River area in<br/>Kasane includes all meals, selected beverages, 4<br/>activities over 3 days with current park fees*</li> </ul>   | <ul> <li>per person per day entry fee in Chobe</li> <li>National Park</li> <li>Any beverages at Bayete Lodge</li> </ul>   |  |
| • 2 nights <b>Moremi Crossing</b> , Okavango Delta includes<br>all meals, laundry, a selection of beverages and<br>activities/park fees - guided walks, mokoro excursions,<br>motor boating   | <ul> <li>Excluded meals at Bayete Lodge (lunch<br/>and dinner)</li> <li>All activities in Victoria Falls</li> <li>All extras such as telephone calls/curio</li> </ul>   |  |
| <ul> <li>2 nights Sango Safari Camp, Khwai area outside<br/>Moremi Game Reserve includes all meals, a selection<br/>of beverages, laundry and activities/concession fees         – game drives and night drives/guided walks in Khwai<br/>Community area, mokoro excursion</li> <li>Road transfer Victoria Falls Airport – Bayete Lodge –<br/>Chobe Bakwena Lodge – Kasane Airport</li> <li>Light aircraft transfer Kasane Airport – Ntswe (Moremi</li> </ul> | <ul> <li>shopping/postage and so forth</li> <li>International flights &amp; taxes</li> <li>All Travel Insurances</li> <li>Visas if required for travel in Zimbabwe<br/>and Botswana unless otherwise indicated</li> <li>Premium imported wines, champagnes,<br/>spirits &amp; liqueurs where drinks are included</li> </ul> |  |
| Crossing) - Khwai Airstrip (Sango)– Maun Airport  | Errors and omissions  |  |

## **Detailed Itinerary:**

Days 1& 2: BAYETE GUEST LODGE, Victoria Falls Zimbabwe (bed and breakfast)

Travel time: Victoria Falls Airport – Bayete approx 20 minute road transfer

On arrival in Victoria Falls, proceed through immigration and you are met in the arrivals hall by a local representative with a signboard. You are transferred into Victoria Falls town and out to Bayete Guest Lodge where you spend 2 nights on a bed and breakfast basis.

This family-run lodge abounds in warmth and friendliness and is situated in the suburbs of Victoria Falls residential area, less than 4km from Victoria Falls and 20 minutes from Victoria Falls Airport.



Bayete Guest Lodge offers 25 en-suite rooms nestled among a beautiful garden, all decorated in a rustic, chic style and fitted with air-conditioning. The room types include 5 standard rooms, 12 deluxe rooms and 7 executive rooms as well as a family cottage.

The rooms at Bayete Guest Lodge are clean and trendy, incorporating some very clever recycled artefacts (old Batonka doors painted white, for example, stand boldly out on the neutral coloured walls as head boards). White linen with splashes of colour in the throws add beautifully to the whole effect. The bathrooms are modern with walk in showers. The family cottage, located in the tropical gardens is very comfortable and offers great practical family accommodation.

The Caldecott Boma is home to the dining room, which offers breakfast (included in the rate) as well as lunch and dinner on request. The Ngwezi Bridge Pub with a swimming pool offer guests the perfect place to relax. Bayete also has a small outdoor gym area.

Accommodation is booked on a bed and breakfast basis and your time is at leisure to do as much or as little as you would like during your stay. Activities to do in Victoria Falls town can be pre-booked or arranged direct upon arrival by the front desk personnel at an additional cost.

#### **AREA DESCRIPTION – VICTORIA FALLS**

Victoria Falls town lies on the southern bank of the Zambezi River at the eastern end of the Victoria Falls. It is a lovely tourist town which is easy to explore on foot and which offers a wide range of activities from the challenge of white water rafting and bungi jumping, to the awe-inspiring elephant back safaris and sunset cruises. The Victoria Falls are one of the Seven Wonders of the World and is the largest sheet of falling water on earth - a spellbinding and mesmerising spectacle. The sheer mass of water cascading down the 100m drop across nearly 2km makes a thunderous roar and creates a magnificent spray of water that can be seen for miles - hence the local name 'mosi oa tunya' meaning 'the smoke that thunders'.

Access to Victoria Falls is within easy walking distance from the town centre. Water flow over the falls varies throughout the year. The river's annual flood season is February to May when the spray can reach a height of over 400m, this is spectacular from above but it makes it very difficult to see the falls at ground level as it is under a heavy shower/mist. Water levels start dropping in August and are at their lowest October - December when much of the rocky face becomes dry. At times of low water, the falls are best viewed from the Zimbabwe side or from Livingstone Island.

Days 3 & 4: CHOBE BAKWENA LODGE, Kasane, near Chobe National Park, Botswana (Full Board and 4 activities) Travel time: Bayete – Chobe Bakwena Lodge approx 2 hour road transfer (including border formalities)

After breakfast, you are transferred by road from Bayete Guest Lodge to Chobe Bakwena Lodge, where you stay for 2 nights on a full board basis with four selected activity inclusions – please discuss with camp management on arrival to plan your days.

Chobe Bakwena Lodge is an eco-luxury retreat surrounded by the Chobe National Park on the banks of the Chobe River near the village of Kazungula. The name Bakwena embraces the surrounding culture of Botswana, meaning 'people of the crocodile' and is also one of the largest tribes in Botswana.



Chobe Bakwena Lodge comprises of 10 rondavel style chalets, 2 of which are family units, all situated under the shady canopy of Acacia trees. Each chalet site has been selected for its river view and is surrounded by indigenous riverine bush. Built around both ecological and traditional African principles, each chalet offers laid-back luxury with its own raised deck overlooking the river and built-in daybeds offering ample opportunity to absorb the changing moods of the Chobe. Each chalet has an interior bathroom opening onto an outside garden with an outside shower.

The personal touch of owner-managers can be felt from the hand-selected furniture to the food served at meal times where simple, African-fusion dishes, inspired by traditional Setswana cuisine are offered. The swimming pool and main area with its lounge, restaurant and Rain Tree bar overlooking the river offers guests a relaxed atmosphere to unwind in.

Activities on offer include game drives into Chobe National Park or river cruises on the Chobe River. Please note that inclusions depend on your booking basis/package, please discuss with your consultant. Further activities, such as fishing trips, bird watching, nature walks, cultural tours and visiting Impalila Island are possible at an additional cost.

#### **AREA DESCRIPTION - CHOBE**

The Chobe River Front is a remarkable wildlife area due to the permanent water source of the Chobe River. However its accessibility from Kasane and neighbouring towns of Victoria Falls and Livingstone has created quite a busy tourist area with larger hotels and lodges than you find in the more remote Okavango Delta. The spectacle of all the animals coming to drink and frolic at the water's edge is one to behold, particularly in the dry season (May - Oct) where water is scarce away from the river. It is an area famous for its abundance of elephants, a variety of predators and, in addition, you are likely to see herds of buffalo and possibly even roan and sable antelope.

#### Safari Specialists - Botswana Focus - Standard - 8 nights

In the rainy season (Nov - Apr) the game is much less concentrated at the river as the wildlife spread throughout the greater area of Chobe National Park due to availability of surface water from nearby pans. This assists the vegetation on the river banks in recovering from the massive herds that are attracted to the area in the dry months. The summer rains bring beautiful wild flowers, exquisite scenery, impressive bird life and an abundance of young animals usually born around November/December. The spectacular Chobe sunsets alone are worth a visit to the area.

Please note that activities are restricted within the national park in accordance with government rules and regulations: these include no driving off-road, no walking and no driving after dark.

Days 5 & 6: MOREMI CROSSING, Okavango Delta (fully inclusive)

Travel time: Kasane Airport – Moremi Crossing Approx 80 minute light aircraft flight

After breakfast and a possible morning activity (flight time permitting) you are transferred to Kasane Airport for the light aircraft flight over Chobe National Park down to the south western Okavango Delta where you stay at Moremi Crossings for 2 nights on a fully inclusive basis.

Please note that the flight is booked on a 'seat rate' basis and therefore flight times are not scheduled until the day prior to flying, the lodge management will arrange your activities and transfers accordingly. Please note that there is a strict luggage restriction on all light aircraft flights of 15kg per person in soft bags, plus hand luggage. There may be stops en-route to your final destination.

Moremi Crossing is located on an island called Ntswi near the most southern part of Chief's Island. The channels around Moremi Crossing offer far reaching vistas of the Moremi's floodplain, grasslands and marginal woodlands interspersed with Mokolwane palm islands.

Moremi Crossings provides luxury accommodation in 16 vintage en-suite safari tents, each with its own private wooden deck and magical views over the Boro River on to Chief's Island. All meru tents are large and airy with en suite bathrooms consisting of shower and toilet. Moremi Crossing is in proximity to Gunns Main Camp but operates as a separate camp.



The main area consists of a large open plan deck that has a spectacular view over the Boro River onto Chiefs Island. Half moon shaped area is built on different levels to give you the feeling of space. Dining room, bar and lounge is covered by a large thatched roof that hugs the tree line and accentuates its most beautiful assets. Various small private lounge areas are created for comfort, privacy and speciousness. Within the tree line the guests find various nice shaded decked area that leads to the pool. The whole camp is shaded by magnificent Ilala palms, giant ebony, mangosteen, sausage and giant fig trees. The camp has 24hr solar powered electricity/ lighting for guest convenience in an environmentally friendly manner.

Moremi Crossing is a water based camp and guests can explore this beautiful wilderness area in search of animal and bird species on mokoro (traditional dugout canoe) excursions, game & bird walks, sunset

motor boat cruises and island-camping. All these activities give the guests the chance to experience the Okavango Delta and its game from a very different slower and closer perspective (than on game drives.) Further game such as lion, leopard, elephant, giraffe, red lechwe and many more animals may be spotted.

#### **AREA DESCRIPTION – OKAVANGO DELTA**

The Okavango Delta is one of the world's largest inland deltas situated in the middle of the largest stretch of continuous sand in the world - the Kalahari basin. This oasis in the middle of the desert is a rich yet fragile ecosystem, providing a life source for an incredible variety of wildlife. A wealth of species have adapted to the contrasting conditions created by living in the harsh Kalahari desert which is transformed annually with the arrival of the delta flood waters originating in Angola.

#### Safari Specialists - Botswana Focus - Standard - 8 nights

The Okavango wetland encompasses Moremi Game Reserve and surrounding regions divided into areas known as Private Concessions. These concessions are wildlife management areas, carefully administrated to balance the growing community's development and conservation, whilst empowering citizens through sustainable tourism. Many of the exclusive lodges in Botswana are situated within these concessions in the delta, providing an unparalleled wildlife experience - exclusive and remote, avoiding mass tourism and exploitation. Flood levels fluctuate dramatically throughout the year, with high water levels peaking in the central Okavango during the dry winter months and water levels at their lowest during the later summer months, contrary to the seasonal rainfall. The landscape, activities and game viewing vary considerably throughout the delta depending on your location, the season and flood levels. Some areas have larger tracts of permanent dry land which generally means there is more focus on land based activities (game drives) and big game viewing. Lodges situated on islands deep in the delta concentrate more on water activities such as mokoro excursions, walking, boating, fishing and bird watching. Those lodges situated on the outer fringes of the delta, referred to as the 'seasonal' delta, offer varied experiences at different times of the year - more water based during high flood levels and more land based as the flood recedes.

Game is more concentrated around the permanent water during the dry season (Apr - Oct) with it becoming very hot in the later months. The heronries become active as the migrant birds return to Botswana from September through November, and general bird watching is excellent throughout the summer months. The rainy season (Nov - Apr) invigorates the lush scenery with wild flowers, dramatic thundershowers, spectacular sunsets and the birthing season brings great predator and prey interaction.

## Days 7 & 8: SANGO SAFARI CAMP, Khwai Community areaTravel time: Moremi Crossing – Sango/Khwaibordering Moremi Game Reserve (fully inclusive)approx 20 min light aircraft flight

After breakfast and possible morning activity (flight time permitting) you fly across the delta up to the Khwai community area where you are met at Khwai Airstrip by a representative from Sango Safari Camp. It is a short transfer to camp where you spend 2 nights on a fully inclusive basis.

Sango Safari Camp is nestled in the shade of the trees overlooking the Khwai River. Situated on the outskirts of the traditional village of Khwai and on the border of Moremi Game Reserve, the camp offers guests the perfect base from which to explore the wildlife and culture of this unique habitat.



This intimate safari camp is named for the Sango Family, some of the original inhabitants of the Khwai area, and now part owners of the camp. Guests will have the chance to learn firsthand about the unique lifestyle and experiences that come from living and growing up in one of the most wildlife rich areas of Botswana. Accommodating 12 guests in 6 en-suite meru tents, Sango Safari Camp is designed in the style of the classic tented safari camp of days gone by. The previous open-air bucket showers were upgraded to a solar water heating system in each tent to capture the heat from the strong African sun.

The main area is comprised of an open lounge/dining tent and an elevated pool deck as well as a viewing platform from which to enjoy views across the Khwai River and floodplains. With its hand crafted furnishings and classic styling Sango Safari Camp aims to rekindle the atmosphere of the luxury mobile safari camp, successfully blending the rustic with the luxurious.

Sango Safari Camp is set on the Khwai River which forms a natural border between the world famous Moremi Game Reserve and Khwai Concession where animals travel freely through this vast unfenced wilderness. The camp's location allows guests to take advantage of a host of wildlife activities which include open vehicle game drives both in the Moremi and in the Khwai concession area, guided bush walks and night drives. In addition mokoro excursions on the Khwai River are offered subject to water levels and safety. Activities are subject to seasonal availability and weather conditions during the month of travel, walking and mokoro activities may be limited in the wet season due to dense vegetation and limited visibility/safety.

#### **AREA DESCRIPTION – KHWAI COMMUNITY AREA**

The Khwai Community area lies just north of the Moremi Game Reserve and is easily accessible via the North Gate of the park. Although the Khwai area is not officially part of the Moremi Game Reserve it can be seen as an extension of it as there are no fences and animals are free to roam. Khwai was established by the former inhabitants of the reserve (the River Bushmen) and is now managed by the community through the Khwai Development Trust. The wildlife experience in Khwai is the same as inside the reserve with the key advantage being the freedom to participate in walking safaris, off-road driving and night drives as the area is not governed by National Park rules.

The vegetation is varied, with dry land complemented by permanent and seasonal swamplands, resulting in an excellent diversity of both wildlife and birdlife. Game is more concentrated around the permanent water during the dry season (Apr - Oct) with it becoming very hot in the later months. The rainy season (Nov - Apr) invigorates the lush scenery with wild flowers, dramatic thundershowers, spectacular sunsets and the birthing season brings great predator and prey interaction.

#### Days 9: SAFARI ENDS Maun Airport

Travel time: Sango/Khwai - Maun approx 30 min light aircraft flight

After breakfast and possible morning activity (flight time permitting) you fly to Maun by light aircraft to connect to onward flights TBA.

### **Special Notes**

#### **Shared Transfers and Activities**

Road, boat, air transfers and activities are quoted on a seat basis (on a shared basis and NOT private) unless otherwise requested or specified. Private charters/transfers can however be requested at an additional cost. Passengers may have various stops en-route to a destination adding to the duration of the transfer. International flight connections are accounted for in the daily schedules.

On shared transfers all the flight times are arranged a day before travel to avoid endless schedule changes. The transfer or charter company reserves the right to specify departure and arrival times.

#### Weight and Luggage restrictions

Please advise upon requesting a quotation where a traveller **weighs over 100kg**, as well as at time of confirming the booking, as it may be necessary to cost in an additional seat on internal flights for the passenger's safety and comfort.

Luggage is restricted on flight transfers to **20kg per person in soft bags**, which includes<u>all</u> hand luggage and camera equipment. Please refer to your itinerary notes, as in some instances, and in some countries, such as Zambia and Zimbabwe this limitation is decreased to 15kg per person. Please note that luggage in excess of the above restrictions shall result in additional costs for transport and/or storage and should be arranged in advance. Note that laundry can be done on a daily basis at most camps and lodges.

#### Health

Please confirm that all Clients are medically fit, in good physical and mental health and that there is nothing which renders him/her unfit to undertake the tour at the time of booking. Any Client with a pre-existing medical condition or illness must declare the true nature of such conditions to the Company before the commencement of the tour. The Client is responsible for attending to any medical condition which he/she may have and must consult with his/her physician in respect of all medical conditions which might be affected by his/her participation in the tour, activities or associated activities.

The Client accepts that certain areas included in the tour are malaria-infected areas and that he/she should take reasonable anti-malaria precautions.

#### Insurance

Travel, cancellation and health insurance are highly recommended for all Clients.

#### Visas/Passports/Travel Documents

The Client is solely responsible to ensure that his/her passports, visas, insurance cover and vaccination certificates, (and any other travel documents and/or requirements of any nature whatsoever) are valid for the duration of the tour and in the countries to be visited.

#### **Arrival and Departure Details**

It is imperative that we have the correct International/Regional arrival and departure details for the clients in order to plan the itinerary and ensure efficient onward transfers. Costs may be incurred if these details are not given on quotation, or if they change subsequently.

#### **TERMS AND CONDITIONS**

We require that you have read and understood our full **SAFARI INFORMATION** and **TERMS AND CONDITIONS** before confirming the itinerary and commencing the safari. However we would like to highlight the following important notes.

#### **EXCLUSION OF LIABILITY**

In terms of the trading conditions, and any contract(s) concluded pursuant hereto, the Company acts as a booking agent only, for and on behalf of the Client in procuring services. The Company utilizes the products of various travel Subcontractors. The Company does not provide any direct services to the Clients as its services are limited to procuring and compiling tour packages for its clients.

While the Company makes every effort:

- to engage quality Subcontractors among the airlines, hotels, tour operators and other service providers to constitute the itinerary of the tour; and
- to ensure that the various services that constitutes the tour package will be carried out efficiently and as advertised;

it does not have direct control over the provision of services by Subcontractors and shall not be liable for inter alia any loss, damage, injury, additional costs, delay or irregularity that may be occasioned by an error or default, act or omission of any Subcontractor in carrying out the logistics of the tour package, or associated activities.

#### **Payment Terms**

Bookings must be confirmed in writing by fax, email and/or registered letter and the deposit payment must be received before the Company can confirm in full to all subcontractors. Once the deposit is received and the booking is confirmed, all terms and conditions apply and our cancellation policies will be in immediate effect.

By confirmation of the booking, the Client acknowledges that all terms and conditions of the Company have been provided and accepted.

The full amount of the tour is payable not less than 60 days prior to the date when the tour commences.

In the event that a booking is not paid in full as per the above payment terms the Company reserves the right to refuse the Client(s) participation in the tour, and the client will be liable for any applicable cancellation fees.

#### CANCELLATIONS

All cancellations should be made in writing and will only be deemed effective upon acknowledgment of receipt by the Company.

Cancellations will be subject to the following penalties:

- 20% of the total booking fee shall be payable immediately upon confirmation.
- 50% of the total booking 45 90 days prior to commencement of the tour.

• 100% of the total booking 44 days or less prior to the commencement of the tour.

Standard Cancellation fees shall apply in instances of postponed departure dates.

#### RESERVATIONS

Please be advised that for any quotes, no provisional bookings have been made unless otherwise specified by your consultant. Accommodation is subject to availability <u>at the time of the booking</u>.

Costs quoted are subject to change at any time due to *inter alia* excessive exchange fluctuations, fuel costs, taxes, levies, government regulations, rate of exchange, and factors that are imposed upon us by our suppliers and government that are beyond our control.

Provisional bookings will be held for a period of 12 days (unless otherwise advised), where after confirmation of the booking and payment of a 20% non-refundable deposit will be required to secure the booking, failing which the booking will be cancelled.

Clients are to advise the Company at the time of requesting a quotation, and of making a booking, of the ages of all children (under the age of 21 and as at the time of travel) that will be participating in the tour, together with their date of birth, as not all lodges accept children, and there may be restrictions or conditions applicable. Some properties will require that children under the age of 18 share with an adult.

It is recommended that optional additional activities should be requested at the time of requesting a quotation and/or making the booking, specifically in Livingstone or Victoria Falls e.g. sunset cruise, to guarantee availability of such activities.

All Clients should allow a minimum 2 - 3 hours connection time in Johannesburg for international flights. Please ask your consultant to check your flight details before booking.

With confirmation of the booking the Client accepts that the tour carries inherent risks, and that the Clients voluntarily assume all risks, which are associated with the tour. All Clients will be required to sign indemnities at the various camps/lodges/service providers, and abide by the Operators Code of Conduct in order to ensure their safety.

On confirmation of a booking, the Company requires personal information with respect to each and every Client e.g. Medical Conditions, Dietary requirements, Travel Insurance details and Emergency contact details. Please complete the Booking form on confirmation of a booking. By choosing not to complete and submit this information to the Company the Client will compromise the Company's response time in the event of an emergency.

With confirmation of the booking the Client confirms that he has read, understood and accepted the terms and conditions of the Company and its Subcontractors.